

Customer Speaks Out

SSA suspension!



Steve Hodgson, an Outback Adventurist 4x4 Enthusiast writes this to Greg Bertwistle, Operations Manager at Suspension Supplies Australia.

"I had spent many months researching and discussing my options with various suppliers to improve the poor front suspension of my 4x4 Mitsubishi Canter truck motorhome (2010 model FG84D) - some of which were more than happy to quote me many thousands of dollars to experiment and/or change the leaf spring arrangement. Most users of this truck speak of the same old problems, sagged leaves with almost no travel and inadequate shock absorbers. I really wasn't sure which way to turn and tossed up between just replacing the leaf springs, or elaborate changes incorporating air bags or coil-over-shock supplementary lift setups.

Eventually I found SSA suspension on the net and called to have a good old technical chat about my needs and options. To my pleasant surprise, Greg the Operations Manager, did not try to just sell me an expensive upgrade conversion - instead, he listened to and understood my requirements and technical views. He suggested a new kit comprising of stronger leaves that will provide significantly greater travel, superior shocks, and new greasable bushes - which SSA has developed specifically for my truck and 4x4 use. He advised he'll send a quote and I thought to myself, here we go, yet another expensive sales quote. However nothing could be further from the truth. SSA's price was considerably cheaper than I had expected and... even included free delivery (bonus!).

Although I had a small issue with unsuitably sized U bolts for my axle housing - the kit looked strong, well built, and engineered. SSA arranged for the U bolt exchange without any hassle. I installed the kit over the weekend, and just as advised, it provided an extra 60mm lift without sacrificing ride comfort (despite being about 50% stronger in overall leaf design). The shocks are a marked improvement with far more rebound dampening and oil capacity for the harsh 4x4 conditions I need. The test ride with the wife brought a smile to our faces - it was certainly worth the outlay.

We've just completed a 15,000km trip through some of the harshest off road terrain in Australia, including the Simpson Desert crossing, the Gibson Desert, The Kimberley and The Pilbara, just to name a few - and SSA's front suspension kit met to my expectations and performed well,

particularly over severely corrugated outback tracks. In a nutshell, it a big tick to SSA for sound advice, great value, top product and service."

*Stephen Hodgson -
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