BLUEMAX WARRANTY & CONDITIONS OF SALE

PARTS WARRANTY

At Suspension Supplies Australia's discretion, we will replace or repair any product which is found to be defective in material and/or workmanship, **providing it has been correctly installed and any failure or breakage occurs under conditions of normal use.** This is a limited warranty valid for a period after the original invoice date as follows.

Suspensions

Suspension Supplies Australia will at its discretion, repair or replace any products supplied by it which are found to be defective in either materials or workmanship providing that Suspension Supplies Australia is actually notified using the stipulated Warranty Procedures listed below. Repair or replacement is preconditioned on the examination of the goods by Suspension Supplies Australia.

All "Blue Max" 4x4 Suspension Parts come with a limited 3 year / 60,000klm warranty *Conditions apply.

The following warranty procedures MUST be followed for any potential warranty claim to be assessed.

- 1. Suspension Supplies Australia must be notified on Ph: 1800 630 411 if any parts are perceived to be defective.
- 2. A claim is then to be lodged with Suspension Supplies Australia's Warranty Officer.
- A "Request for Warranty" form must then be completed and faxed to Suspension Supplies
 Australia and authorized before any parts will be accepted back for review and
 assessment.

The warranty applies to the defective part only and does not cover any costs associated with the removal or replacement and/or forwarding or return of the part. The Purchaser agrees to indemnify and hold Suspension Supplies Australia harmless from and against any loss, injury or damage, to person or property that extends beyond the warranties set, whether the claims against Suspension Supplies Australia or the damages are incidental or consequential.

Other warranty exclusions are as follows: -

- 1. Fitting parts to a vehicle not intended for the application.
- 2. Any repairs, alterations or modifications to the product or installation.
- 3. Product subjected to accident or negligence.
- 4. Wear and Tear.

CONDITIONS OF SALE

The Vendor sells and the Purchaser buys the goods and services as per invoice and on the following conditions.

The Purchaser will pay the price of these goods and services to the Vendor within the time agreed with the Vendor. If there has been no agreement as to time, payment must be paid within 7 days of this invoice.

Title to these goods does not pass to the Purchaser until the Vendor is paid in full for these goods and services and all other goods and services previously supplied by the Vendor.

Risk in the goods passes to the Purchaser upon delivery of the goods to the Purchaser or upon collection of the goods by the Purchaser's agent or courier.

DELIVERY CONDITIONS FOR DISPATCHED GOODS

Our responsibility ceases on delivery to courier, transport company or rail. Before signing for or accepting parcels, examine for loss or damage. When loss or damage occurs claim immediately on the carrier or your Insurance Company.

Return of Goods

Suspension Supplies Australia is to be notified prior to goods being returned. Any goods for return must be accompanied by a "Request for Credit" form which has been authorized by Suspension Supplies Australia. All returns will incur a 10% handling fee. Any returns are to be within 21 days of invoice date and freight must be prepaid.

Special Products

Products that are made to customer's special order, customer's specifications or are non-stock products are not acceptable for return or credit. Cancellation of orders for special or non-stock products will not be accepted.

Note: This catalogue has been produced as a guide to select replacement parts. The manufacturer's names, O.E.M. reference numbers and illustrations appearing in this catalogue are used only to aid in identification of Suspension Supplies Australia parts. Care has been exercised in producing this catalogue accurately, but no liability is accepted for errors or omissions that may be present. **Any list prices shown are indicative only and may change without notice.**